



## Rider's Guide Bus Route Service

(updated 06/2025)

- Days and hours of service are Monday through Friday, **6:00 a.m. to 6:15 p.m.**, Saturday, **9:00 am to 5:00 p.m.**
- Drivers do not make change; **\$2.00** fare can be paid with cash, tokens or monthly bus pass.
- Transfers are free for immediate transfer only to any other route.
- The bus will not wait at bus stops. Please be at your stop at least 5 minutes ahead of schedule.
- Please wait for all riders to exit bus prior to boarding.
- Riders are allowed to board the bus with as many bags as they can carry in one trip. The driver cannot assist with groceries and will not wait for riders to unload grocery carts.
- All assistance objects including strollers and walkers must be secured in the bus. Car seats are not allowed to be left in strollers. Groceries cannot be carried in strollers or carts as these items cannot be secured.
- Riders are encouraged to wear seat belts at all times.
- Open food/drink, tobacco and vaping devices are not permitted on the buses.
- No service on the following holidays: New Year's Day, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving, Christmas.
- Deviations up to four blocks must be scheduled in advance with dispatch: **507-454-6666**.
- Deviations may be limited if the bus is running behind schedule.
- Deviations cost **\$1.25** per deviation, per passenger.
- Deviated Service is curb to curb. Drivers cannot assist passengers into their homes and/or businesses.
- Winona Transit is a public transportation service funded by the Minnesota Department of Transportation.
- All Winona Transit buses are in compliance with the Americans with Disabilities Act (ADA) and are equipped with wheelchair lifts.
- Assistants accompanying a person with disabilities ride free. Assistants must get on and exit the bus at the same time as the disabled rider.

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**Please Note:** The City of Winona Transit Service is aware that certain disabilities may result in involuntary breach of our passenger code of conduct. As a result, drivers will evaluate any code breach on a case-by-case basis.