



Rider's Guide Dial A Ride (DAR) Service

(updated 08/2025)

- The DAR bus will not travel within four blocks of one of the City's four route lines unless the passenger is traveling to somewhere more than four blocks off the route line. DAR cannot be a substitute for riding on a regular route.
- The service area for this service is up to 2 miles outside the city limits of Winona and Goodview.
- The days and hours of service are Monday through Friday, **6:00 a.m. to 6:15 p.m.**, and Saturday, **9:00 a.m. - 5:00 p.m.**
- No service on the following holidays: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas.
- Drivers do not make change; **\$5.50** fares can be paid with coin, tokens or a punch card.
- Tokens and punch cards can be purchased at the City Hall, Finance Dept.
- All rides must be scheduled with dispatch by calling **507-454-6666**. Drivers are unable to schedule rides for passengers.
- Riders are encouraged to schedule rides 24 hours in advance. Reservations can be made up to 6 days in advance.
- The bus will not travel down dead-end roads, private driveways, or unplowed roads.
- Service is curb to curb. Drivers cannot assist passengers into their homes and/or businesses.
- Riders are encouraged to always wear seat belts.
- Open food/drink, tobacco and vaping devices are not permitted on the buses.
- Winona Transit Service is a public transportation service funded by the Minnesota Department of Transportation (MnDOT).
- All Winona Transit buses comply with the Americans with Disabilities Act (ADA) and are equipped with wheelchair lifts.
- Assistants accompanying a person with disabilities ride free. Assistants must get on and exit the bus at the same time as the disabled rider.
- Riders may be charged for any no-shows on scheduled rides.

Please Note: The City of Winona Transit Service is aware that certain disabilities may result in involuntary breach of our passenger code of conduct. As a result, drivers will evaluate any code breach on a case-by-case basis.